## MADHYA PRADESH



Syllabus For

# BACHELOR OF COMMERCE (B.COM.) (Computer Application) I, II & III YEAR

# Yearly Syllabus for Undergraduates As recommended by Central Board of Studies of Computer Application & Approved by H E the Governor of Madhya Pradesh Session 2017-18 JULY 2017 Onwards

#### Class: B.Sc./BA/BCom (Computer Application)

Paper Code		Internal			Theory	Total	Practical	Grand Total
	First Year	Three Months	Six Months	Total		11.047		
CA101	Fundamentals of Computer and PC Software		10	20	40	- 80		100
CA102	Desktop Publishing and Multimedia	10			40			
CA103P	PRACTICAL						50	50
	Second Year	-		-	-		30	30
CA201	Internet and E-Commerce				40	80		100
CA202	Relational Database Management System	10	10	20	40			
CA203P	PRACTICAL						50	50
	Third Year		-	-	-		30	30
CA301	Web Designing	10	10	20	40	- 80		100
CA302	Digital Marketing				40			
CA303P	PRACTICAL						- 50	50
						G	rand Total	450

Remark: (i) Each theory paper contain five objective type question of 1 mark a  (ii) Five short answer type question of 2 marks and  (iii) Five long answer type question of 5 marks, with internal choice in	and (iii) and (iii) SKurming (DYS. Kurming)
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B.A/B.Com/B.Sc. (Computer Application) First Year

#### First Paper

Paper Code -

CA -101

Paper Name -

Fundamentals of Computer and PC Software

Maximum Marks: 40

#### Course Objectives:

1. To review the basic concepts and functional knowledge in the field of computer application

2. To expose the students to computer application in the field of Business.

Introduction to Computer System: Block diagram, components: mother board, processor, main memory, cache memory,hard disk.

Input devices, Output devices, External storage devices: floppy disk, CD ROM, DVD, USBdrives.

Types of software: System software, Application software.

System software: Operating system. Utility programs: anti-virus, disk cleaning, defragmentation, compression and decompression of files.

Application software: examples of commercial software with brief introduction.

Programming Languages: Low-level Language, Assembly Language, Middle Level Language and High Level Language, Compiler, Interpreter, Assembler, Difference between Compiler & Interpreter.

#### Unit II

Operating system : Definition, Functions of operating system, CUI, GUI, types of operating systems like Single user, Multi-user, Real time, Time sharing and Batch processing, Multiprocessing, Multiprogramming, Multitasking, Distributed processing. Elementary idea of various common operating system prevalent round the world.

MS Windows: Anintroduction and its features, desktop, taskbar, files and folders start menu operations, my computer, network neighborhood, recycle-bin, windows explorer, creating, copying, movingand deleting files, setting wall paper, changing the mouse pointer, paint, notepad, understandingthe OLE features.

#### Unit III

Introduction to MS-Word: Advantages of word processing, Creating, Saving and Editing a document: Selecting, Deleting, Replacing Text, Copying text to another file. Insert, Formatting Text and Paragraph, Using the Font, Dialog Box, Paragraph Formatting using

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B.A/B.Com/B.Sc. (Computer Application) First Year

#### Second Paper

Paper Code

CA-102

Paper Name

Desktop Publishing and Multimedia

Maximum Marks: 40

#### Course Objectives:

1. To review the basic concepts and functional knowledge in the field of computer application

2. To expose the students to computer application in the field of Business.

#### Unit l

Importance and Advantages of DTP, DTP Software and Hardware, CommercialDTP Packages, Page Layout programs, Introduction to Word Processing. Commercial DTP Packages, Difference between DTP Software and Word Processing Software.

#### Unit II

Types of Graphics, Uses of Computer Graphics Introduction to GraphicsPrograms, Font and Typefaces, Types of Fonts, Creation of Fonts (Photographer), Anatomy of Typefaces, Printers, Types of Printers used in DTP, Plotter, Scanner.

#### Unit III

History and Versions of PageMaker, Creating a New Page, DocumentSetup Dialog Box, Paper Size, Page Orientation, Margins, Different Methods of placing text andgraphics in a document. Master Page, Story Editor, Formatting of Text, Indent, Leading, Hyphenation, Spelling Check, Creating Index, Text Wrap, Position (Superscript/Subscript), Control Palette.

#### Unit IV

History, Multimedia Elements; Text, Images, Sound, Animation and Video. Text, Concept of Plain Text and Formatted Text, RTF & HTML Text, Image, Importance of Graphicsin Multimedia, Image Capturing Methods, Scanner, Digital Camera, Sound – Sound and its effect inMultimedia, Analog and Digital Sound, Animation, Basics, Principles and use of Animation. Video, Basics of Video, Analog and Digital Video.

#### Unit V

Features of Multimedia, Overview of Multimedia, Multimedia Software Tools, Multimedia Authoring – Production and Presentation, Graphic File Formats, MIDI – Overview, Concepts, Structure of MIDI, MIDI Devices, MIDI Messages.

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Bullets and Numbering in Paragraphs, Use of Smart Art, Checking Spelling, Line spacing, Margins, Space before and after paragraph, Mail merge, customizing the ribbon.

Introduction toMS-Excel:Entering information: Numbers, Formula, EditingData in a cell, Excel functions, using a Range with SUM, Moving and Copyingdata, Inserting and Deleting Row and Columns in the worksheet, Using the formatCells Dialog box, Using chart wizard to create a chart.

Introduction to MS-Power Point: Introduction to PowerPoint presentation, Slide show, Formatting, creating aPresentation, insertingSmart Arts, Adding Objects, Applying Transitions, Animation effects, Adding Tables, Charts and Media files.

#### Unit IV

Decision Support System: Importance of Decision support system, limitation, Characteristics of DSS, Decision Support and Structure of Decisions Making Decision Support and Repetitiveness of Decisions, DSS Users.

Expert Systems: Support for decision making phases, Support for the Intelligence Phase, Support for the Design Phase, Support for the Choice Phase, Decision Support and Alternative Concepts of Decision Making.

Management Information System: Introduction, Role of IT, MIScharacteristics and application areas, Business and Technology trends-specialization, management by methodology, decentralization, internationalization etc.

#### Unit V

Internet: Meaning, Definitions, History, Internetprotocols, TCP/IP, FTP, HTTP, URL. Internet Browsers, WWW Consortium, Searchengines. Introduction to Internet Security terminology- network security, firewall, cryptography, password, biometrics, digital signature, digital certificate. Business applications of internet, e-mail, UseNet, newsgroup, telnet, intranet, extranet, e-ticketing, chatting.

E-Banking and its benefits: Smart Card, E-cash, Online financial Services Stocktrading, E-broking, E-business Model, Do-it-yourself model, Made-to-Order model, Information Service Model, Emerging hybrid models.

#### Text Books and Reference Books:

- 1. Computer Fundamentals by P.K.Sinha
- 2. Fundamentals of Information Technology by A. Leon & M. Leon
- 3. Computer Today by Suresh K.Basandra
- 4. Internet business models and Strategies by Afuah A.&Tucci C.
- 5. P C Software MS Office by Nitin K Nayak
- 6. MS-Office Interactive course by Greg Perry, Techmedia
- 7. MS Office Complete Reference TMH Publication.
- 8. Operating System: Achyut S. Godbole
- 9. Management Information systems by Gerald V. Post & David L. Anderson.
- 10. Understanding Computer Fundamentals & Dos by G.K. Iyer

#### Instruction to Paper Setter:

Question Paper should be framed in both English and Hindi version.

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## Text Books and reference books:

- Desktop Publishing on PC by M. C. Sharma
   Professional in Desktop Publishing by Dinesh Maidasani
- 3. DTP Courses 2/e by Singh & Singh
- 4. Multimedia, Computing, Communication & Applications by Ralf Steinmetz
- Fundamentals of Multimedia by Ze-Nian Li
- Page Maker Manual
- 7. 'o' level module m3.2 Desktop publishing & Presentation graphics by V. K. Jain

#### Instruction to Paper Setter:

Question Paper should be framed in both English and Hindi version.

#### MS Power Point

- 1. Design a presentation of your institute using auto content wizard, design templateand blank presentation.
- 2. Design a presentation illustrating insertion of pictures, word Art and clipart.
- 3. Design a presentation learn how to save it in different format, copying and opening an existing presentation.
- Design a presentation illustrating insertion of movie, animation and sound.
- Illustrate use of custom animation and slide transition (using different effects).
- 6. Design a presentation using charts and tables of the marks obtained in class.
- 7. Illustrate use of macro in text formatting in your presentation.

#### PageMaker

- 1. Create a Greeting Card for New Year.
- 2. Create a Visiting Card.
- 3. Create your Resume,
- Create an advertisement for job in well-known firm.
- 5. Create a Newspaper Report.
- 6. Create a document by importing Graphic Image from Clip Art.
- 7. Create a Wedding Card.
- 8. Type a document using Story Editor.
- 9. Input a text from Word Document into a PageMaker document.
- 10. Create a document on Importance of Text Wrap, applying proper font size,

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B.A/B.Com/B.Sc. (Computer Application) Second Year

#### First Paper

Paper Code -

CA-201

Paper Name -

Internet and E-Commerce

Maximum Marks: 40

Course Objectives:

 To review the basic concepts and functional knowledge in the field of computer application.

2. To expose the students to computer application in the field of Business.

#### Unit I

Internet:Evolution, Concepts, Growth of Internet, ISP, ISP in India, Types ofconnectivity, Dial-up, leased line, DSL, Broadband, RF, VSAT etc., Methods of sharing of Internetconnection, Use of proxy server.

Internet Services: USENET, GOPHER, WAIS, ARCHIE and VERONICA, IRC, Concept of Search Engines, Search engines types, searching the Web, Web Servers, TCP/IP and other main protocols used on the Web.

E-Mail:Concepts of e-mailing, POP and WEB Based E-mail, merits, address, Basics of Sending & Receiving, E-mailProtocols, Mailing List, Free E-mail services, e-mail servers and e-mail client programs.

#### Unit II

Introduction to E-Commerce: Emergence of the Internet, Commercial use of the Internet, Emergence of World Wide Web, Advantages and Disadvantages of E-Commerce, Transition to E-Commerce in India, E-Commerce opportunities for Industries.

#### Unit III

Models: Business Models for E-commerce, Models based on Relationship of Transaction parties: B2C,B2B,C2C, C2B;Models based on the Relationship of Transactiontypes, Brokerage Model, Aggregator Model, Infomediary Model, Community Model, Value Chain Model, Manufacturer Model, Advertising Model, Subscription Model, Affiliate Model.

#### Unit IV

E-Marketing versus Traditional Marketing: Identifying Web Presence Goals, Browsing Behavior Model, Online Marketing, E-advertising, Internet Marketing Trends, E-branding and E-Marketing strategies.

#### Unit V

E-Security: Information system security, security on the internet, E-business riskmanagement issues, information security environment in India.

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E-Payment Systems: Digital payment requirements, Digital Token based e-paymentsystems, properties of Electronic cash, risk and e-payment systems and designing e-payment systems.

Secure Business, Web store, Online Payment, Internet Banking. Security- E-commerce security issues, Cryptography, Digital Signature & Authentication protocol, Digital Certificates. Online Security, Secure Electronic Transaction (SET).

#### Text Books and reference books:

- 1. Internet for Everyone by AlexinLeon and Mathews Leon
- 2. Doing Business on the Internet: E-Commerce by S. Jaiswal
- 3. E-Business and E-commerce Management, 3rd Edition by Pearson Education
- 4. E-Commerce: An Indian Perspective, 2nd Edition by P.T. Joseph
- 5. Introduction to E-Commerce by Zheng Qin
- 6. E-commerce Development: Business to Business by WP Publishers
- 7. Frontiers of Electronic Commerce by R. Kalakota
- 8. E-business: Roadmap for success by R. Kalakota
- 9. Electronic Commerce by Gary P. Schneider
- 10. The E-Business Revolution by Daniel Amor

#### Instruction to Paper Setter:

Question Paper should be framed in both English and Hindi version.

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B.A/B.Com/B.Sc. (Computer Application) Second Year

#### Second Paper

Paper Code -

CA-202

Paper Name -

Relational Database Management System

#### Maximum Marks: 40

#### Course Objectives:

1. To review the basic concepts and functional knowledge in the field of computer application

2. To expose the students to computer application in the field of Business.

#### Unit I

Evolution of Databasetechnology, File-Oriented System, Database System, Client Server Platforms.Database System in the Organization: Databases and Data sharing, Strategicdatabase planning, Management control, Risks and cost of database, Logical andPhysical data representation.

#### Unit II

Database Development Life Cycle(DDLC), Principles ofConceptual Database Design, Objects, Specialization, Generalization, Relationship, Cardinality, Attributes.Relational data model: Fundamental Concepts, Normalization process (1NF, 2NF,3NF, BCNF, 4NF), Transforming Conceptual Model to a Relational Model.

#### Unit III

Relational Algebra, Relationalimplementation with SQL, Introduction, Data Definition language (DDL), DataManipulation Language (DML), Data Control Language (DCL), Transaction Control Language(TCL), Schema and table definition, SQL functions: Mathematicalfunctions, Group functions, View definition: Introduction, Command to create a

#### Unit IV

Physical, storage media, Disk performance factors Datastorage format file organization and addressing methods implementing, Managingthe Data base environment - Database administration and control, DBA functions, goals, integrity, security and recovery.

#### Unit V

Introduction to SQL: Components of SQL, DDL, DML, Query Language, DCL, TCL, SCL etc. Invoking sql\*plus. The oracle data types two dimensional matrix creation. Insertion,

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updation, deletion operations, the many faces of SELECT command, creating tables using query, inserting data using query, modifying the structure of tables, renaming tables, dropping tables, dropping columns, logical operators, range searching, pattern matching, use of Alias, Oracle Functions. Accessing data from multiple tables. Set operations: Union, Intersect, Minus.Data Constraints: I/O constraints, Business Rule constraints. Grouping data from tables. Joins: Equi-join, Self-join, Sub-Queries. Views, Sequences, Synonyms, use of savepoint, ROLLBACK&COMMIT commands, creating user accounts, granting permission, revoking permission.

#### Text Books and Reference Books:

- 1. Database Management & Design by G. W. Hansen & J. V. Hansen
- 2. Database System Concepts by Silberschqtz, Korth&Sudarshan
- 3. SQL, PL/SQL: The Programming Language of Oracle by Ivan Byross
- 4. Introduction to Database Systems by C. J. Date
- 5. Oracle: The Complete Reference by Oracle Press
- 6. SQL/PL-SQL by P. S. Deshpande

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B.A/B.Com/B.Sc. (Computer Application) Second Year

## Suggested list of exercises for practical

#### Maximum Marks: 50

#### Internet and E-Commerce

- To set and change computer name.
- 2. To set and change work group name.
- 3. To include web-site in your favorite.
- 4. To un-hide pop-up block.
- To show default workgroup name.
- To set default workgroup name.
- 7. To set default gateways.
- 8. To identify IP address.
- 9. To set URL as home page.
- 10. To set IP address and subnet mask.
- 11. To view network connection.
- 12. To change font size of web content.
- 13. To view the coding of web page,
- 14. To enable/disable firewall.
- 15. To turn on and turn off automatic updates.
- 16. To create e-mail account.
- 17. To send e-mail.
- 18. To add name in address book.

SQL

 Create table for student information like name, age, add, phone, class, college, etc. Using

2. Create table command.

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- 3. Insert data into tables using both types of insert commands.
- 4. Add another column into database using modify command.
- 5. Select particular type of data using select command using like, functions etc.
- 6. Create another table from old table.
- 7. Run commands like DROP table, ROLLBACK, EDIT, DESC, /, etc.
- Apply nested queries by joining two tables & select particular data item from both tables.
- 9. Arrange columns data items in ascending or descending order.
- 10. Create view & Indexes on table.
- 11. Join tables using join Command.
- Create client table with following fields-cid, cname, cadd, city, state and insert 10 records
- Create customer table with following fields-cust\_id, cust\_name, cust\_add, city, state
  and insert 10 records and apply the following constraints \*NOT NULL, \*Primary Key
  ,\*Check Constraint,\*Unique
- 14. Select two fields from the table using following clauses \*Order by, \*Distinct.
- Select fields from the table and apply oracle functions like \*AVG(),\*MAX(),\*MIN(),\*COUNT(),\*ABS(),\*POWER(),\*ROUND()
- Apply the WHERE clause on Client(cid,cname,salary,cadd,city,state) table with 1.SELECT 2. DELETE 3. To insert data into some other table.
- 17. Create a table and apply ALTER TABLE command on the table.
- Retrieve client information like cust id, cust name, city for customers where field city= Delhi or Baroda.
- 19. Create tables and relate them by using foreign key and reference table.

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